

JAN21 COVID-19 Response CET - Service Users & Families

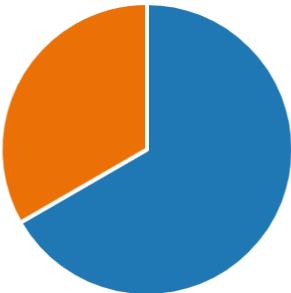
3
Responses

09:43
Average time to complete

Active
Status

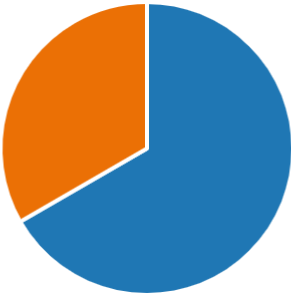
1. Do you believe we have considered you/your family members' preferences throughout this time?

- Yes 2
- No 1



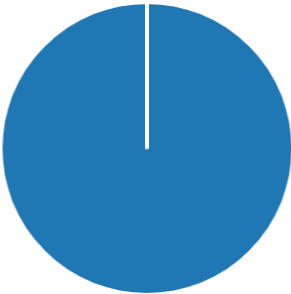
2. Throughout the pandemic, do you feel you or your family member have been involved in COVID-19 activities which may have helped with your understanding?

- Yes 2
- No 1



3. Have you or your family member been able to keep in touch throughout the Pandemic?

- Yes 3
- No 0



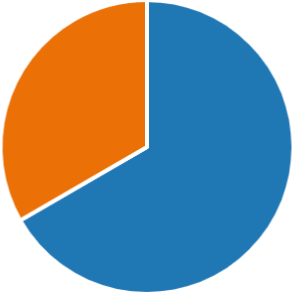
4. Do you feel you or your family member have been safe and protected where possible, throughout the COVID-19 pandemic?

● Yes

2

● No

1

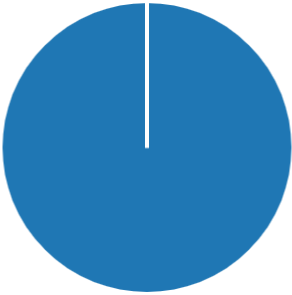

5. Do you or your family member feel they have still received the same quality and care and support during COVID-19?

● Yes

3

● No

0

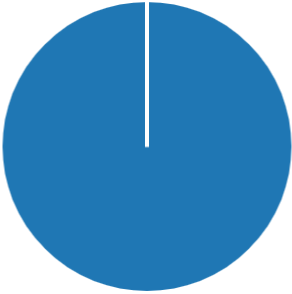

6. Do you, as a family or as a service user, feel you have been given enough information about access to our services and other methods of communication?

● Yes

3

● No

0



3

Responses

Latest Responses

"I have still been able to have all my support and go for walks and g...

"The support has carried on very well and always turned up on time,...

"Kept me well informed. My daughter deals with everything. My dau...

8. If you have answered no to any questions, please use this space for recommendations.

2

Responses

Latest Responses

*"When **** took a phone call about a family member having COVID...*

"I have not answered no to any questions but I am a bit worried ab...